

FOREO
SWEDEN



issa™ 4
baby

GENTLE SONIC TOOTHBRUSH FOR BABIES

ONLINE MANUAL

FULL USER MANUAL

GETTING STARTED

Congratulations on taking the first step toward helping your baby develop healthy oral hygiene habits, with issa™ 4 baby! Before you begin to enjoy all the benefits of this gentle sonic toothbrush, please take a few moments to look through this manual.

Please READ ALL INSTRUCTIONS BEFORE USE and utilize this device only for its intended use as described in this manual.

⚠ WARNING: Vigorous chewing may cause damage to the silicone cover of the toothbrush over time. Babies and young children should always be supervised by a responsible adult during use. If you notice the silicone is damaged or pierced, discontinue using and dispose of responsibly. If you suspect your child has swallowed any part of issa™ 4 baby, contact your healthcare provider immediately. NO MODIFICATION OF THIS EQUIPMENT IS ALLOWED.

issa™ 4 baby OVERVIEW

Introducing issa™ 4 baby - the toothbrush that makes both you and your baby smile.

We all know how hard it is to brush a baby's teeth and gums when all they want to do is chew. That's why we've created a toothbrush that has bristles on both sides, and smiles at your baby so they smile right back. Designed to encourage a 2 minute morning and evening routine - because brushing doesn't have to be boring!

If it's one less thing we need to worry about every day, it's worth it.

GETTING TO KNOW issa™ 4 baby



issa™ 4 baby MODES

MASSAGE MODE - BEFORE 1ST TOOTH

- Gentle sonic pulsations massage the gums without applying too much pressure.
- Reduces bacteria in the mouth by clearing away food fragments and residue.

BRUSH MODE - AFTER 1ST TOOTH

- Silicone bristles cover each tooth separately from all angles for a true-tooth clean.
- Ultra-soft silicone remains gentle on gums and soft on baby tooth enamel.
- Forms good oral-care habits and familiarizes your baby with brushing.

HOW TO USE issa™ 4 baby

UNLOCK YOUR DEVICE

Before using your toothbrush for the first time, you must unlock it. You can do this automatically by registering your issa™ via the FOREO app, and activating the warranty.

1. Download the FOREO For You app on your mobile phone.
 2. Log in to your existing account, or sign up for a new one.
 3. Add device (on the top of your screen).
 4. Choose the device series.
 5. Follow the instructions on the app and fill in the purchase information.
- And your toothbrush is ready to use!



NOTE: At this point you may wish to choose between Massage Mode for gums, or Brush Mode for baby's first teeth, on the app. Your preferred mode will automatically sync to the toothbrush for all future uses.

HOW TO USE



1. APPLY TOOTHPASTE

Apply a dentist-recommended amount of infant-formulated soothing gel or toothpaste to the issa™ 4 baby brush head. Then press the universal button to turn it on.



2. BRUSH

Encourage your child to use issa™ 4 baby in the same way as a manual toothbrush, brushing teeth and massaging gums with circular motions for 2 minutes. Once the 2 minutes are up, the Happy Face will light up to reward your child for doing a great job!



3. RINSE

Press and hold the universal power button for 3 seconds to turn off your issa™ 4 baby toothbrush. Then rinse the toothbrush with water, and leave to air-dry.

After 12 hours, the Sad Face will light up to let you know it's time to brush again!

IMPORTANT

FOR OPTIMUM SAFETY:

- Close supervision is necessary when this device is used by, on, or near children. Proper supervision and instructions for safe use should be given to children, as well as those with reduced physical and mental abilities.
- Replacing the brush head should only be done by an adult. Extra care should be taken when this is done near children.
- Adult supervision is necessary when this toothbrush is used by, on or near children, to make sure that the brush head is not accidentally pulled off. In the case that the brush head is pulled off by a child, remove the toothbrush from the child immediately, and replace the brush head securely before allowing them to use it again. Continue to maintain close supervision.
- issa™ 4 baby is designed for brushing teeth and massaging gums. It is NOT intended to be used as a chewing toy. In the event your child chews through the silicone cover, discontinue use and dispose of the product responsibly according to the instructions in this manual.
- Children should not be allowed to play with the toothbrush.
- Replacing the brush head should only be done by an adult. Extra care should be taken when this is done near children.
- Close supervision is necessary when this toothbrush is used by, on or near children, to make sure that the brush head is not accidentally pulled off. In the case that the brush head is pulled off by a child, remove the toothbrush from the child immediately, and replace the brush head securely before allowing them to use it again. Continue to maintain close supervision.
- Consult your physician prior to using issa™ 4 baby if you or your child has medical concerns.
- If your child is undergoing treatment for any oral condition, consult your dental professional prior to use.
- If your child experiences any discomfort when using issa™ 4 baby, discontinue use immediately and consult a physician.
- For reasons of hygiene, we do not recommend sharing your baby's issa™ with anyone else.
- Discontinue use if this product appears damaged in any way (brush head, handle, charging cable).
- Do not use the device if it is overheating or you suspect that it is malfunctioning.
- Avoid leaving issa™ in direct sunlight and never expose it to extreme heat or boiling water.
- This device should only be used with a SELV power adapter.
- It is recommended that IEC60950 standard power suppliers are used to charge the device.
- Before charging, make sure that the plug and socket are completely dry. Failure to do so may result in electric shock, short circuit, or fire.
- Do not use the device while charging. Discontinue use if this device or charger is not working properly or appears damaged in any way. Use the USB charging cable supplied with your device only.
- Do not use while driving or operating heavy machinery.
- Do not use the device when it is plugged in.
- Do not insert any object into any opening of the device.
- The battery must be removed from the appliance before it is disposed of. The appliance must be disconnected from the supply mains when removing the battery, and the battery is to be disposed of safely.
- This product contains no serviceable parts.
- This device is intended for use at home and to promote overall oral hygiene by cleaning your baby's teeth and gums. Any harmful consequences resulting from misuse, application to other body areas, or any other improper applications are not the responsibility of FOREO.
- Use this device only for its intended use as described in this manual. If you do not find the answer to your specific question, or if you have any other questions regarding the device's operation, please visit foreo.com/support.

MAINTENANCE

CLEANING issa™ 4 baby

Clean your issa™ toothbrush after each use by washing the brush with warm water while running your fingers through the bristles. Allow your toothbrush to air dry. If you find any blood on the brush surface, please clean the device with soap and water.

NOTE: Placing issa™ 4 baby in a UV sanitation case is possible, but may affect the color of the silicone. You can also clean issa™ 4 baby in your dishwasher by using a maximum temperature setting of 80°C with a 1-hour wash / rinse cycle and 30-minute drying cycle, or using a baby bottle sterilizer with a maximum temperature of 100°C for no more than 20 minutes. Never use cleaning products containing alcohol, petrol, or acetone.

REPLACING THE BRUSH HEAD

PULL OFF, PUSH ON

issa™ 4 baby brush heads are made of 100% medical-grade silicone, and last up to 1 whole year before they need replacing.

To replace the brush head, make sure your issa™ 4 baby is turned off, and lift the brush head straight up to detach. With the bristles of the replacement head facing forward, align its center hole with the metal dowel and push down to attach securely.



You can order your replacement brush heads via the FOREO app, on www.foreo.com, or by contacting the nearest authorized FOREO retailer.

CHARGING issa™ 4 baby

If the indicator light on the base of your issa™ toothbrush turns red, the battery is running low, and it's time to recharge. Connect the USB charging cable to any outlet for 1.5 hours. When the indicator light stops blinking, your issa™ toothbrush is fully charged.

CAUTION: Before charging, make sure the charging port and USB charging cable are free of water and toothpaste residue. Do NOT use issa™ 4 baby while charging, and do NOT charge for more than 24 hours. Only use the USB charging cable provided by FOREO.

TROUBLESHOOTING

Precautions to be taken in the event of changes in the performance of your issa™:

issa™ is not activated when pressing the universal button:

- Battery is empty. Recharge your toothbrush using the USB charging cable for up to 1.5 hours until fully charged. Then restart your toothbrush by holding down the universal power button.

issa™ cannot be switched off and/or interface buttons do not respond:

- Microprocessor is temporarily malfunctioning. Connect the USB charging cable and/or press and hold the universal power button to restart the device.

issa™'s indicator light is flashing:

- Flashing red - Battery is almost empty. Recharge your toothbrush using the USB charging cable for up to 1.5 hours until fully charged. Then restart your toothbrush by holding down the universal power button.
- Breathing white - Battery is still charging.
- Flashing white - Toothbrush is connecting / connected to the app.

issa™'s indicator light does not blink when the USB charging cable is connected:

- Battery is fully charged, ready for up to 265 days of brushing.
- Battery is drained and will require several minutes to acknowledge USB charging cable.
- USB charging cable is not properly connected. Check electrical outlet / USB socket and charging port.

issa™ has fallen into water and the charging port is wet:

- Dry off and continue use. Your issa™ toothbrush is completely waterproof and the charging port is fully sealed.

If you do not find the answer to your specific question in the troubleshooting section, or if you have any other questions regarding the operation of this toothbrush, please visit the Customer Care section of www.foreo.com.

WARRANTY TERMS & CONDITIONS

REGISTER WARRANTY

To activate your 2-Year Limited Warranty, register through the FOREO For You app, or visit foreo.com/product-registration for more information.

2-YEAR LIMITED WARRANTY

FOREO warrants this device for a period of TWO (2) YEARS after the original date of purchase against defects due to faulty workmanship or materials arising from Normal Use of the device. The warranty covers working parts that affect the function of the device. It does NOT cover cosmetic deterioration caused by fair wear and tear, or damage caused by accident, misuse or neglect. Any attempt to open or take apart the device (or its accessories) will void the warranty.

If you discover a defect and notify FOREO during the warranty period, FOREO will, at its discretion, replace the device free of charge. Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To validate your warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period.

To claim your warranty, you must log in to your account at www.foreo.com and then select the option to make a warranty claim. Shipping costs are nonrefundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.

** This 2-Year Limited Warranty does not apply to replacement brush heads.*

DISPOSAL INFORMATION

Disposal of old electronic equipment (applicable in the EU and other European countries with separate waste collection systems).



EUROPEAN
CONFORMITY



PACKAGING IS MADE OF
RECYCLABLE MATERIAL



WATERPROOF



TYPE BF
APPLIED PART



GARBAGE WASTE
ELECTRICAL AND ELECTRONIC
EQUIPMENT DIRECTIVE



CONSULT INSTRUCTIONS
FOR USE

This device should not be treated as household waste, but rather be brought to the appropriate collection point for recycling of electrical and electronic equipment. By ensuring this device is disposed of correctly, you will help prevent the potential negative consequences for the environment and human health which could be caused by inappropriate waste handling of the device. The recycling of materials will also help conserve natural resources.

For more information about the recycling of your device, please contact your local household waste disposal service or your place of purchase.

BATTERY REMOVAL

NOTE: This process is not reversible. Opening the device will void its warranty. This action must only be undertaken when the device is ready to be disposed of.

Because this device contains a lithium-ion battery, the battery must be removed before disposal and should not be thrown away with household waste. To remove the battery, pull off the brush head, peel off the silicone outer layer from toothbrush body, open the inner plastic shell, remove the battery, and dispose of it in accordance with your local environmental regulations. Wear gloves during this process for your safety. Detailed visual instructions are provided below:



BATTERY REMOVAL

MATERIALS: Medical-Grade Silicone, PC + ABS
COLORS: Kiwi Green / Pearl Pink / Bubble Blue
SIZE: 148 × 31 × 25 mm
WEIGHT: 54g
BATTERY: Li-Ion 420mAh 3.7V

USER TIME: Up to 265 days
STANDBY: 180 days
FREQUENCY: 166 Hz
INTERFACE: 1 buttons
PULSATIONS/MIN: Up to 6,000

ENVIRONMENTAL CONDITIONS FOR USE

TEMPERATURE: 5° to 40° Celsius
HUMIDITY: 40% to 80%
ATMOSPHERIC PRESSURE: 800 to 1,060 hPa

ENVIRONMENTAL CONDITIONS FOR STORAGE & SHIPPING

TEMPERATURE: -10° to 50° Celsius
HUMIDITY: 30% to 80%
ATMOSPHERIC PRESSURE: 500 to 1,060 hPa

DISCLAIMER: Users of this device do so at their own risk. Neither FOREO nor its retailers assume any responsibility or liability for any injuries or damages, physical or otherwise, resulting, directly or indirectly, from the use of this device. Furthermore, FOREO reserves the right to revise this publication and to make changes from time to time in the contents thereof without obligation to notify any person of such revision or changes.

CAUTION: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This device complies with Part 15 of the FCC Rules and contains licence-exempt transmitter(s) / receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

FOREO declares that this device is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity for the product is available at <https://www.foreo.com/support/ec-conformity>.

Model may be changed for improvements without notice.

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